![Bloomingdale Aging in Place logo]

GETTING BY WITH A LITTLE HELP FROM YOUR FRIENDS

ASSISTANCE FOR AND BY BAiP MEMBERS

PRESENTED BY:

DEBORAH GOLDBERG, Neighbor-to-Neighbor

TERESA ELWERT, Tech Squad

CAROLYN KIRKPATRICK, ResourceXchange

ASSISTANCE FOR AND BY BAIP MEMBERS

NEIGHBOR-TO-NEIGHBOR (N2N)

TECH SQUAD

RESOURCEXCHANGE

n2n@bloominplace.org

N2N

AGENDA

What is N2N?

What assistance does N2N offer?

How can you get help?
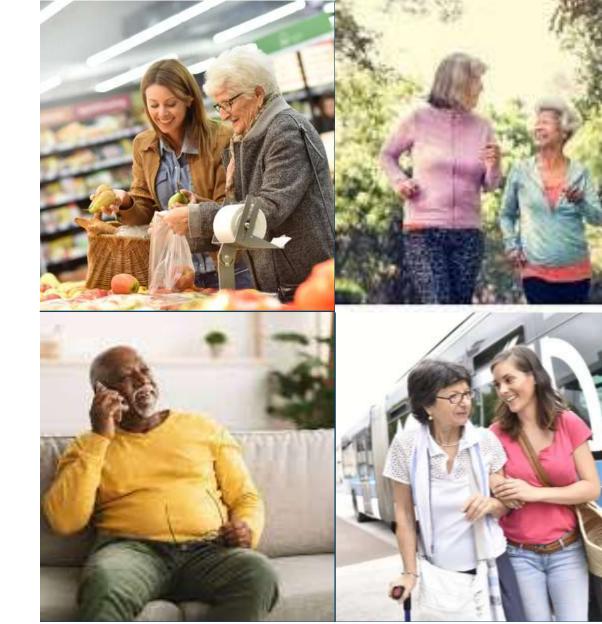
How can you volunteer?

Contact information

n2n@bloominplace.org

What is N2N?

OUTREACH

BY QUALIFIED VOLUNTEERS

ONCE OR MULTIPLE TIMES

IN HOME OR OTHER PLACES

n2n@bloominplace.org

What assistance does N2N offer?

n2n@bloominplace.org

How can you get help?

STEP 1

STEP 2

STEP 3

STEP 4

Call or e-mail N2N

N2N rep gets details

N2N rep seeks help

You get an answer

n2n@bloominplace.org

How can you volunteer?

STEP 1

STEP 2

STEP 3

STEP 4

Call or email N2N

Get an application

Interview and reference checks

Sign up!

n2n@bloominplace.org

N2N CONTACT INFORMATION

To get help or to volunteer:

- Call 212-842-8831, ext. 32

- n2n@bloominplace.org

www.bloominplace.org

ABOUT THE BAIP TECH SQUAD

AGENDA

- What the Tech Squad does

- Who we are

- Tech tips

- How to contact us

techsquad@bloominplace.org

WHAT THE TECH SQUAD DOES

- Help solve issues with computers, printers, phones, tablets, smart TVs, peripherals and accessories

- Assist with minor household repairs

- Make referrals when necessary

techsquad@bloominplace.org

WHO IS THE TECH SQUAD?

Your neighbors leveraging their experience to help you resolve tech issues

techsquad@bloominplace.org

MEET THE SQUAD

Bob Aronson

Thea Callendar

Teresa Elwert

Kathy Haskins

Jim Henderson

Betsy Jaeger

Jennie Kline

Kathie Kuhlman

Dan McGuire

David Reich

Marlene Schonbrun

Henry Siegel

Larry Sikon

Bill Williams

techsquad@bloominplace.org

TECH TIPS

- Update software when prompted

- Explore software/device learning tools YouTube videos

- Use your new device, operating system or piece of software every day

techsquad@bloominplace.org

TECH SQUAD CONTACT INFO

- techsquad@bloominplace.org

- 212-842-8831, ext. 26, leave a message

BAiP's RESOURCEXCHANGE

AGENDA

▶ What the ResourceXchange is

▶ How it works

▶ Who manages the ResourceXchange

▶ What is included

▶ FAQs about the ResourceXchange

ResourceXchange@bloominplace.org

What the ResourceXchange is

List of service providers and professionals

Sourced from BAiP members

Resource for you of providers and professionals

ResourceXchange@bloominplace.org

How the ResourceXchange works

Tell us about a provider/professional you like

Ask us for names of providers you need

ResourceXchange@bloominplace.org

Who manages the ResourceXchange

Carolyn Kirkpatrick

Deborah Goldberg

Phyllis Sperling

ResourceXchange@bloominplace.org

What is in the ResourceXchange

- Medical professionals
- Medicare help
- Emotional support
- Legal and financial
- Senior agencies
- Aging at home
- Home maintenance

- Neighborhood jewels
- Fitness
- Classes
- Beauty
- Pet care
- End of life
- Paid tech help

ResourceXchange@bloominplace.org

Frequently asked questions

- Who can provide and/or receive recommendations?
- Can a member recommend him/herself?
- Do you vet the people on the list?
- How long will it take to get a response from the team?
- Can I see the entire list?
- Do you provide the name of the recommender?
- What information do you not give?

ResourceXchange@bloominplace.org

RESOURCE**X**CHANGE CONTACT INFO

To provide or get a recommendation:

resourceXchange@bloominplace.org

CONTACT INFO

Neighbor-to-Neighbor/ n2n
n2n@bloominplace.org
212-842-8831, ext. 32

Tech Squad
techsquad@bloominplace.org
212-842-8831, ext. 26

ResourceXchange
resourceXchange@bloominplace.org